

PRIVACY POLICY AND CONSENT TO PERSONAL DATA PROCESSING

This document (hereinafter – "**Policy**") is an official agreement between **Private Entrepreneur Namik Ismayilov** (hereinafter – "**Administration**") and the **User** (You). This document defines how we collect, use, and protect your data. Your interaction with the Website or our services constitutes full and unconditional acceptance (acceptance) of this Policy.

1. DEFINITION OF CONCEPTS

1.1 Website – <https://traveland.com.ua>.

1.2 Personal Data – any information provided by the User, including but not limited to: full name, contact phone numbers, email address, passport details, photographic images and scanned copies of identity documents, employment information, and other voluntarily provided data.

1.3 User – any individual or legal entity visiting the Website or providing data via website forms, email, or messengers (WhatsApp, Telegram, Viber, etc.).

2. PURPOSE OF PERSONAL DATA PROCESSING

2.1 Provision of a full range of travel, consulting, and information services.

2.2 Processing of bookings, insurance, visa support, logistics organization, and transfers.

2.3 Assistance with registration in digital services, banking institutions, and state authorities (within the framework of the "Digital Bridge" projects and other consultancy).

2.4 Providing feedback, professional consultations, and marketing newsletters.

2.5 Ensuring the fulfillment of any legal transactions and contractual obligations between the Administration and the User.

3. CONSENT TO DATA PROCESSING AND TRANSFER

3.1 The User grants voluntary consent for the collection, storage, use, systematization, and distribution (transfer) of their personal data.

3.2 The User agrees that their data (including photos of documents) may be transferred to third parties (service providers, hotels, banks, insurance companies, carriers) if required by the conditions of the Services.

3.3 Cross-Border Transfer: The User explicitly grants consent to the transfer of personal data to foreign entities to ensure the performance of services ordered outside of Ukraine.

4. TRANSMISSION CHANNELS AND MESSENGERS

4.1 The User confirms that providing data via messengers (WhatsApp, Telegram, etc.) is their conscious choice.

4.2 The Administration takes all possible measures to protect the received data; however, it is not liable for the confidentiality of information during its transit through third-party platforms (messengers) or in the event of unauthorized access to the User's devices.

5. RETENTION PERIOD AND SECURITY

5.1 Data is stored for the period necessary to achieve the processing goals, but for no less than 3 (three) years after the completion of services, in accordance with legislative and tax requirements.

5.2 The Administration employs modern technical security methods; however, no method of data transmission over the Internet can be guaranteed as 100% secure.

6. USER RIGHTS AND WITHDRAWAL OF CONSENT

6.1 The User's rights are governed by Article 8 of the Law of Ukraine "On Protection of Personal Data" and relevant international standards.

6.2 The User may withdraw this consent at any time by sending a written notice to the email address: info@traveland.com.ua.

6.3 Withdrawal of consent may result in the inability to continue providing services that require personal data processing.

7. FINAL PROVISIONS

7.1 This Policy is public and accessible for review on the Website.

7.2 The use of any of the Administration's services or the payment of invoices is considered an automatic and full acceptance of this Privacy Policy and Consent.